

Automation

Service Name: Army AD E-mail Additional Storage

1. Service Description: Fort Detrick DOIM can provide additional electronic storage for Army customers using Microsoft Active Directory email.

2. DOIM Responsibilities:

- a. Provide e-mail services, including host support and accounts management.
- b. Provide 50 MB additional mail storage per user.

3. Customer Responsibilities: Provide payment, as invoiced, for e-mail storage capacity utilized in excess of SLS inclusion in blocks of 50 MB of additional storage.

4. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: <http://doim.detrack.army.mil>. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: usagdoimhelpdesk@amedd.army.mil.